

## Testimonial

I commenced my NVQ in business leadership with training providers Training 4 Careers in January 2017. I enrolled in the qualification with the hope to gain sufficient skills and knowledge that would supplement my role as a Town Centre Supervisor and subsequently aid my career development along the way.

Having undergone 14 months of NVQ training with T4C via workshops and one to one training, I'm pleased to say that I feel I have gained the wealth of knowledge that I hoped I would gain when embarking on the course.

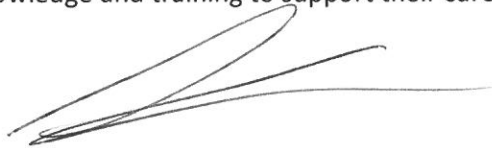
I particularly I feel I have gained invaluable knowledge from my studies on unit 4, which covers the principles of team leading and how best to form teams so that they work efficiently. The in-depth knowledge I have learned from this unit will be essential for my career development as I will be able to correctly structure teams that I lead in the future so that they work effectively to achieve the goals I set out. I'm pleased to be able to say that I have already been able to utilise the teachings in this unit when directing various market projects, which have all been managed successfully and efficiently.

In addition to this, unit 3 'lead and manage a team' has been very useful for me as it directly correlates with the demands of my work role. Within this unit there is a good level of teaching regarding effective techniques to use when leading meetings and how to make the best of your time when in a meeting situation. I have been able to transfer this knowledge into real life meeting scenarios, which it has helped me to effectively structure my meetings when planning projects with my team.

I feel I have received an excellent level of support from the T4C staff along the way. My training advisor Andre Van Der Merwe has provided me with an enthusiastic and helpful level of assistance which I have been able to utilise to aid the completion of my qualification to a strong standard. I have also been impressed by the coordination and delivery of the qualification training days, which can be put down to the professionalism of Chris Buhagair and the T4C team.

I'm really looking forward to applying the extensive knowledge that I have learnt on my qualification in the real world working environment and hope that this will aid in my career development for the future.

I would highly recommend T4C to any individual who is looking for a training provider to help them gain helpful knowledge and training to support their career goals.



**Luke Johnson | Town Centre Supervisor**

**Eastbourne & District Chamber of Commerce | Eastbourne & District Enterprise Agency Ltd.**

**7 Hyde Gardens | Eastbourne | East Sussex | BN21 4PN**

**Tel: 01323 641144 | Fax: 01323 730454**